



Northern hot tub covers



Northern Hot Tub Covers.com hereby issues to the original consumer purchaser "Warranty Holder" of this a five (5) year pro- rated limited warranty that the spa / hot tub cover is free from defects in workmanship and / or materials.

<u>Years of Ownership</u>	<u>Repair / Replacement Charge</u>
• 1st year	Free of Charge
• 2nd year	50 % of the purchase price
• 3rd year	65 % of the purchase price
• 4th year	80 % of the purchase price
• 5th year	95 % of the purchase price

Foam cores are warranted against water-absorption for a period not less than twelve (12) months. Some water absorption is normal in the foam core as this is a natural occurrence. If the foam core becomes totally saturated from water absorption in the first twelve (12) months with the standard vapour barrier or (24) months with the upgraded Vapor 6, then this pro-rated warranty takes effect. Total saturation is defined as gaining more than 35% of its original weight.

If upon inspection it is determined that there is a valid warranty claim, Northern Hot Tub Covers will replace the foam insert based on the pro-rata basis plus freight costs. All warranty claims must be in writing or by confirmed email.

This Five year limited warranty is set forth on the date of purchase and is subject to the following terms, conditions, exclusions, and limitations:

- This warranty does not cover Commercial Use spa cover installations. Commercial use shall be defined as any use of the spa in which the occupants are not the original owners of the spa cover and have either directly or indirectly paid to use the spa
- This limited warranty is non-transferable. Warranty will terminate upon transfer of spa/hot tub ownership from the original consumer purchaser
- This warranty only covers the costs of repair and or replacement of the warranted spa cover.
- Should you discover a defect, as covered by this limited warranty, during the warranty period: Warranty holder shall submit written notice of the defect within fourteen (14) days of the discovery of the defect along with a copy of the original purchase receipt of the spa/hot tub cover which shows the purchase date.
- Northern Hot Tub Covers will repair or replace, at its discretion, any defects if upon inspection the defect is found to be covered by the warranty.
- **THIS SPA COVER IS NOT A SAFETY COVER, IT IS NOT A CHILD-PROTECTIVE DEVICE, IT CANNOT BE WALKED ON, STOOD ON, AND/OR SAT UPON AND CANNOT HOLD EXCESSIVE WEIGHT.**
- **NORTHERN HOT TUB COVERS CANNOT BE HELD LIABLE OR RESPONSIBLE, UNDER ANY CIRCUMSTANCES, FOR INJURY AND/OR DEATH TO ANY PERSON AND/OR DAMAGES TO PROPERTY THAT MAY ARISE OUT OF THE USE OF THE SPA COVER.**

The following are excluded from the coverage of the warranty

- **Foam breakage and/ or torn vinyl.** This spa cover is not intended to be walked on, stood on, or sat upon. Foam breakage or deterioration and/or torn vinyl from excessive weight caused by rain, water, snow, excessive heat, animals, human, and/or acts of God
- **Damage caused by lack of maintaining proper spa water chemistry** and/or excessive use of spa water chemicals. Particular points of emphasis are pH levels, sanitizer levels, and the use of non spa formulated agents. See your local spa chemical reseller for information.
- **Torn Handles:** Handles are equipped for opening and closing the cover only. They are not designed to be used in order to carry the cover and therefore are not covered under the warranty.
- **Fading of vinyl and thread.** This is not considered a defect, but a naturally occurring circumstance due to normal chemical maintenance, exposure to the sun, and aging of the spa/hot tub cover
- **Chaffing, scuffing, and/or worn holes in cover** from dragging or storing it against sharp objects.
- **Damage caused by neglect,** damage arising out of improper use of the spa cover or from the use of a cover removal system and/ or damage as a result to provide reasonable periodic maintenance by the warranty holder.
- **Cost of freight to and from the Northern Hot Tub Cover manufacturing facility.** Freight cost for warranty inspection, repair or replacement is solely the responsibility of the warranty holder after the first year.
- Damage caused by improper installation or use.